







JSC Houston & WSTF Safety & Health Programs:

The Journey Continues...









- Safety & Health VPP Journey Continues...
- Continuing Focus on Injuries
- Troubled Waters How Deep?









Safety & Health VPP Journey Continues...









Two Organizational Changes

- Acting Center Director
 - No change in Safety & Health Priority
- S&MA "Tweak"
 - Occ Safety and GFE S&MA were in one Division
 - Now split
 - Flight Hardware Division
 - Safety & Test Operations Division
 - Occ Safety
 - WSTF Operations







March 5, 2001



TO: JSC Civil Servants and Contractors

AA/Acting Director

SUBJECT: Safety

FROM:

Safety must be a part of everything we do--from sending people into space, to working at the office, driving a vehicle, or relaxing at home. We can't take safety for granted because it affects all of us, all of the time. Over the past 7 years, our JSC Team injury rate decreased 45 percent. While this reduced rate is a great improvement, last fiscal year 52 people were injured on the job badly enough to miss a day of work. Also, last year--for the first time in 7 years--the number of people injured increased compared to the previous year.

I am very concerned about these injuries and last year's unfavorable trend. Each injury represents pain and suffering for the individual involved, as well as their friends and family. Each injury represents valuable experience lost to the space program while the person recovers. Also, many of these mishaps could have been prevented if someone had thought or asked, "Is this safe?" or "Is there a safer way?"

I am dedicated to providing a safe and healthy workplace for all employees of the Johnson Space Center. <u>To successfully reverse the increasing rate of injuries, you must take three actions:</u>

- •<u>Take personal responsibility for your own safety</u>--management will provide you a safe place to work, but you must be conscientious in avoiding unsafe actions.
- •<u>Take personal responsibility for the safety of others</u>--we are our "brother's keeper." Look out for each other; help others so they don't hurt themselves.
- •Correct or report any hazardous condition or unsafe work practice--mishaps can be reduced by removing or controlling hazards. Even more important is eliminating unsafe behavior or unsafe work practices, which typically account for over 80 percent of all injuries.

Safety is constant hard work day after day. There are no easy cures or magic "fixes". We never reach the point where we can say "we've arrived." We must continually work at being safe, reducing hazards, changing unsafe behavior, and increasing our sensitivity and awareness to safety. I am dedicated to reducing our JSC Team injuries--I ask you to join me in making JSC the world's safest workplace.

Original signed by Roy S. Estess







VPP Activity Proceeding As Planned

Houston

- VPP STAR Site Achieved in May, 1999
- Region VI Recognition as "STARS among STARS"
 - 1999 and 2000
 - At least 50% below BLS national average for SIC
 - Injury Incident Rate
 - Lost Workday Injury Rate
 - One Less Civil Servant LWC would have placed us in the 75% category: "SuperSTARS among STARS"







VPP Activity Proceeding As Planned

WSTF

- Estimated Spring 2001 application completion
- Trying for simultaneous NASA / Contractor application
 - Region VI OSHA Office Agrees
 - Simultaneous Application and Site Review
- Complete integration with WSTF Management System
 - VPP
 - ISO 9000
 - ISO 14000
- Pre-Assessments Successful
 - HQ PV in July 1999
 - JSC External Safety Survey (mock audit) in June 2000









VPP Activity Proceeding As Planned

- JSC Ellington Field (Aircraft Operations Division)
 - Originally considered"out of scope" by OSHA
 - "Tenant" of Ellington Field, City of Houston Airport Operations
 - Key Item: NASA controls the CofF and M&O for the buildings
 - Draft self evaluation completed
 - Pre-Site visit by OSHA-Houston VPP
 - JSC External Safety Survey in Feb 2001
 - Estimated 3Q FY2001 for 1st draft of application
- JSC Sonny Carter Training Facility
 - Station uncertainty could impact employee willingness to get "involved"
 - Draft self evaluation in process
 - Estimated 1Q FY2002 for 1st draft of application









VPP Accomplishments

- United Space Alliance Logistics Support Facility
 - STAR, 1997
- JSC
 - STAR, May 1999
- *United Space Alliance SFOC Flight Operations
 - STAR September 2000
- United Space Alliance USA Headquarters
 - STAR September 2000
- *United Space Alliance Flight Crew Equipment
 - STAR September 2000
- *United Space Alliance JSC Operations
 - STAR September 2000
- *SAIC
 - STAR, October 2000
- *Brown And Root Services Pioneer
 - Merit, December 2000
 - 8A Subcontractor RWS expected to be awarded Merit in April 2001

* Would have
been "VPP
Demo Site" had
it not been for
new VPP rule
on MultiEmployer
Worksites









• Contractor Team Members Increasing VPP Activity

- Numerous Contractors have achieved Demonstration or STAR Status
- Other Contractors Following Applications in Progress
 - MEI
 - Oceaneering
 - Hamilton-Sundstrand
 - Lockheed-Martin
 - SpaceHab
 - Wyle Laboratories
 - Kelsey-Seybold









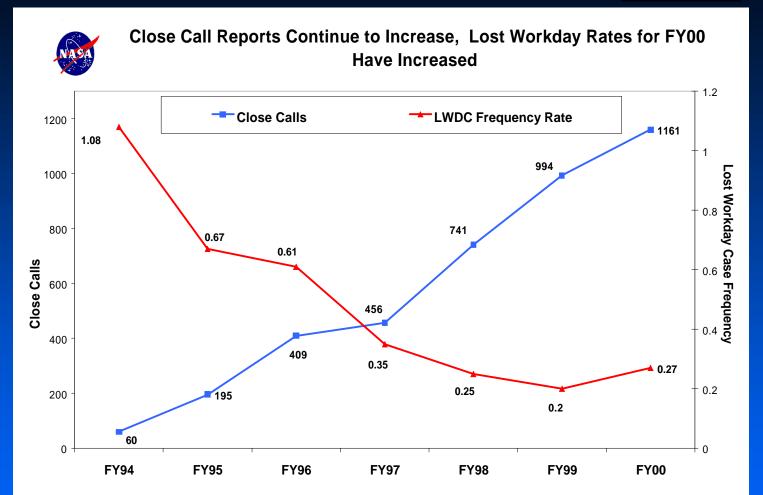
Continuing Focus on Injuries











Demonstrates validity of the DuPont message that there is a relationship between the use of a hazard ("close call") reporting system and the reduction of lost workday cases.

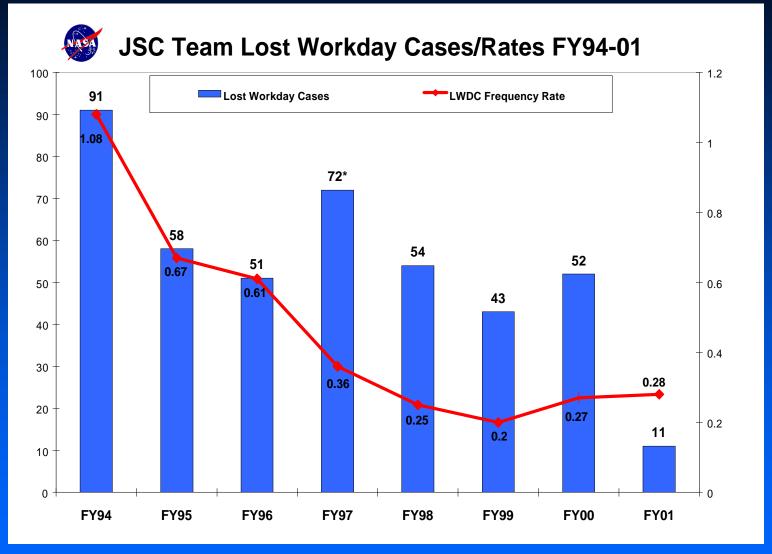
JSC Team Lost Workday Case Frequency Rates vs Close Calls











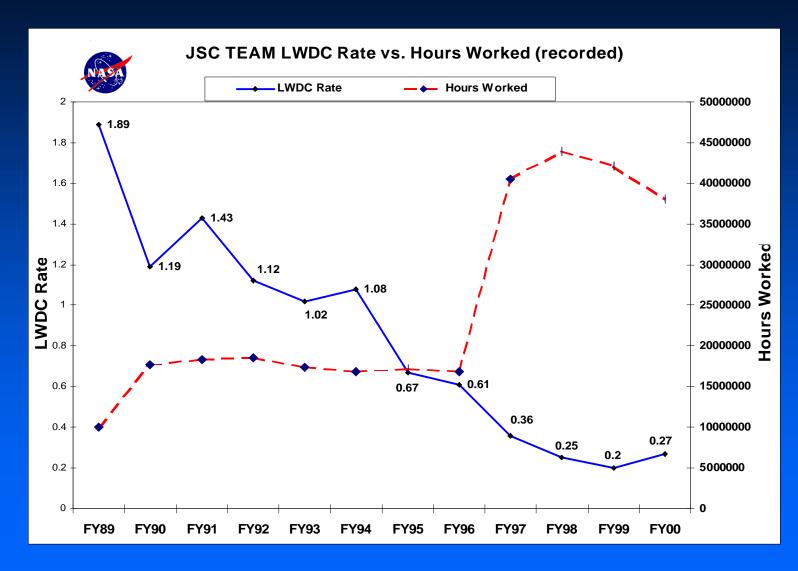
*FY97: Offsite Contractors Injuries Included









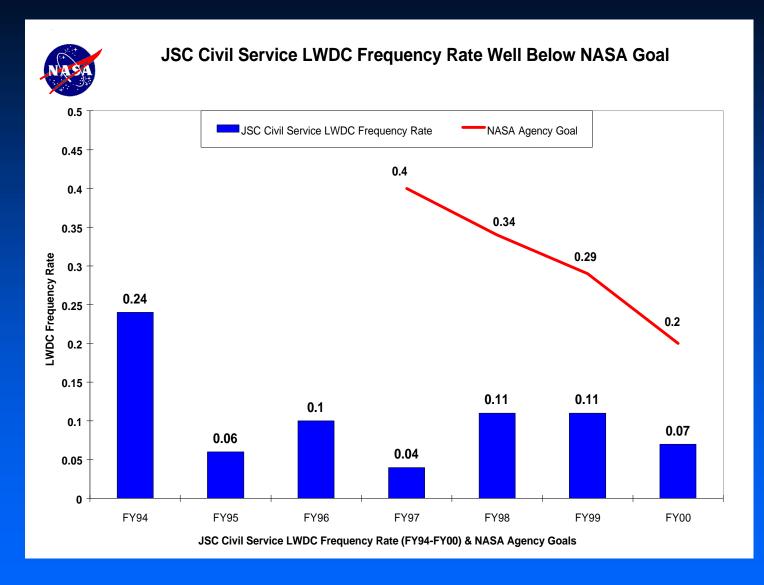




















JSC Safety Initiative

- Lost Workday Injuries Majority are Contractor Injuries
 - For the past 6 years (absolute numbers, not rates):

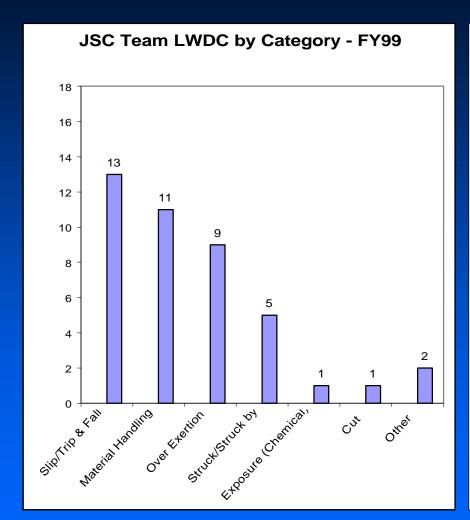
Fiscal <u>Year</u>	Total #	Civil <u>Service</u>	Contractor			
FY01 (to date)	22	2	20			
FY00	52	2	50			
FY99	43	3	40			
FY98	54	3	51			
FY97	72	1	71			
FY96	53	3	50			

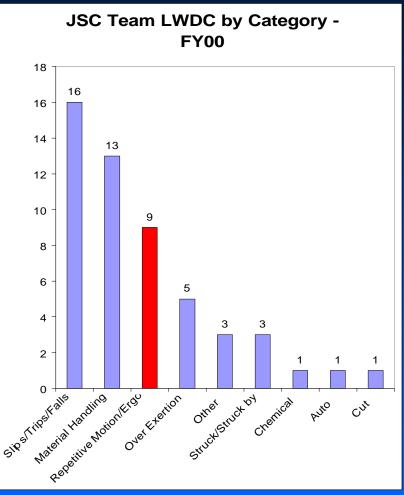




















• FY01 Injury Prevention Focus

- Material Handling
- Slips, Trips, and Falls
- Repetitive Stress Injuries

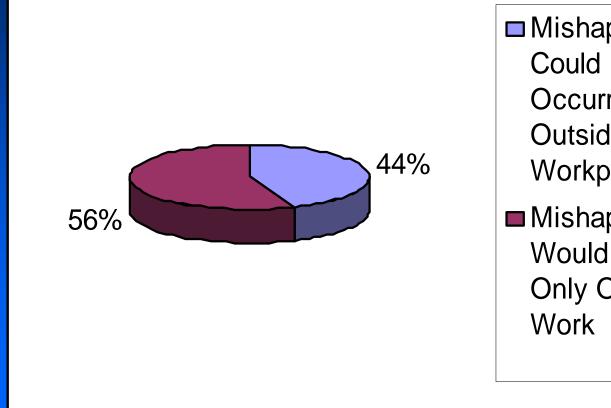








Review of FY00 LWDCs indicates that 44% of JSC Team LWDCs could have occurred outside the workplace as part of a person's everyday normal life....



- Mishap That Could Have Occurred Outside Workplace
- Mishap That Would Normally Only Occur at









	AnyTime	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
TTHATT			Slips,										
			Trips, Falls										
Health			1 and								S&TH		
											Day		
Safety						Seat					Fire		
						Belts					Week		
						"May					S&TH		
						Peak"					Day		
											"Oct		
											Peak"		
JSAT													
VPP													
Recert													
OTJ /	Driver					Mem		4 th	Back	Labor		Holiday	Holiday
Home	Distractions					Day		July	To	Day		Safety	Safety
						Summer			School Safety			Winter	
						Safety			Salety			Safety	
Gee												,	
Whiz													
SFA													









Unified Safety & Health Awareness

- Implement Identical Plans Regardless of Work Area:
 - Same Safety & Health Theme
 - Same Time Frame
- Cross Functional Team Implementation
 - Civil Service, Contractor, Health, Safety, JSAT, Etc.









Unified Safety & Health Campaign

Feb – March Slips, Trips, and Falls

April Back Safety

May Skin Care-Cancer/ Home Safety Fair

June Summer Safety

July Ergonomics, Repetitive Motion

August Lacerations

Sept Safety & Total Health Day Preps

Oct Holiday Safety

Nov Personal Safety

Dec 4-D's: Drugged, Drunk, Distracted Driving





Safety, Reliability, and Quality Assurance Office





Safety Campaign 2001

Goals for the Safety Campaign:

- Reduce injuries and mishaps for the JSC Team
- Increase awareness & sensitivity to safety across the board --- flight, workplace, home

Major Areas of Emphasis

- Contractor initiatives
- Civil Servant / Contractor Joint Awareness
 Campaigns
 - "No matter where you work, the theme is the same"
 - Behavior Based Safety
- Off-The-Job initiatives
 - Reinforces Safety Triad: Flight, Ground, Home









• Employee Involvement Continues to be Critical Success Factor













Troubled Waters ... How Deep?









String of Recent Mishaps and Incidents

- Jun 1 Dropped SEMU
 - Short Extravehicular Mobility Unit
- Oct 3 ET Separation Camera Failure
- Dec 4 MDF Uncommanded Motion
 - Manipulator Development Facility
 - Shuttle Ground Training Robotic Arm
- Jan 29 Overpressurized Flowmeter B7 EMU Lab





Safety, Reliability, and Quality Assurance Office





JSC QSMR Corrective Actions

- Search for "one-liners"
- Review of JSC CO / COTR Surveillance Processes
 - Adequacy of "Surveillance Plan"
 - Content and Implementation
 - Resources to Implement
 - Performance Based Contracting in LOE Culture
 - Lure of ISO 9K
 - Up to now, we backed off invasive Quality surveillance
 - "Back to PPIA" again
- Process Integrity Team
 - Step back and look from 30,000 feet
 - 1994 to present Mishaps, Incidents, Close Calls
 - ECD May 1, 2001









JSC SR&QA Corrective Actions

- Search for "one-liners" & Hazardous Tests
 - Tail Gate Sessions with
 - QA, QE, Test Safety Personnel
- JSC CO / COTR Surveillance Processes
 - New Round of Quality Audits at Offsite Contractors
 - New Round of Q and S Audits at Onsite Contractors







BACKUP CHARTS